



Patient Financial Policy Summary

The physicians and staff at Denali OB-GYN Clinic value the trust you place in us. Our goal is to provide clear and transparent communication regarding financial matters. Please ask our staff if you have any questions or concerns regarding your financial responsibilities.

Our office is in-network with multiple insurance carriers. As a service to our patients, we submit claims for all covered services to your insurance company. Please check with our office staff to verify that we participate with your insurance plan. As a participating network provider, we will accept assignment for insurance payments as well as the insurance company's allowed amount for covered services.

- Please provide a current copy of your insurance card at each visit. It is the patient's responsibility to know and understand their insurance benefits. Patients must notify our staff if prior authorization is needed by their insurance company.
- Patients are responsible for deductibles, co-insurance, co-payments, non-covered services, and any other out of pocket amounts when services are rendered.
- Denali OB-GYN Clinic will submit claims to out-of-network insurance plans, patients are responsible for the difference between the billed charges and insurance payment.
- Denali OB-GYN Clinic makes every effort to provide patients with an accurate estimate, however any balance not paid by the patient's insurance plan is the patient's responsibility.
- Estimated costs for elective surgery shall be collected prior to the day of surgery.
- Our office accepts Cash, Checks, Visa, MasterCard and Care Credit. All payments are expected at the time services are rendered and any past due accounts may be referred to an outside collection agency. Payment arrangements can be coordinated with our billing department.
- Refunds are processed in the form of a check at the end of every month. Contact our billing office with refund related questions.
- Denali OB-GYN Clinic partners with Quest Diagnostics to provide lab services in clinic. It is the patient's responsibility to inform Denali OB-GYN Clinic of their insurance's preferred lab and be knowledgeable about covered lab services. Please contact the lab directly regarding lab billing questions. The rendering lab will bill the patient's insurance directly and send patient's a bill if applicable.

** Charges incurred for lab services are separate from Denali OB-GYN Clinic**

Please notify the office at least 24 hours prior to your scheduled appointment if you will be unable to keep it. This allows us to offer that appointment to someone else. If a patient fails to show up for their appointment without proper notification, our office reserves the right to charge a \$25.00 fee to your account. This fee will not be billed to your insurance company.

I have read and fully understand the Denali OB-GYN Clinic patient financial policy summary.

Signature of Patient and/or Guardian: _____

Printed Name of Patient and/or Guardian: _____ Date: _____

Patient Date of Birth: _____